



Financial Resources

Alight Foundation



Program:

*** No Cost**

We provide limited assistance to breast cancer patients with financial needs. We want each patient to have the best possible mental and emotional outlook and therefore focus on treatment and wellness. For example, funds may assist with the following:

- rent
- utilities
- grocery vouchers
- transportation costs
- childcare costs
- prostheses and other necessities
- wigs
- COBRA or other medical insurance
- prescriptions
- dental emergencies
- limited medical expenses

Serves: breast cancer patients being treated within the Moses Cone Health System

Contact: Joanna Saporito, Clinical Social Worker, Moses Cone Regional Cancer Center
Monday through Thursday, by appointment
336-832-0648
501 N. Elam Ave, Greensboro, NC 27403

Contact: Alight Foundation
336-856-2777



Project Access of Greater Greensboro *(Partnership for Health Management)*

Program:

*** No Cost**

Helps people without health insurance access comprehensive medical care. The program is made up of a network of generous volunteer doctors and other healthcare providers who donate healthcare services to eligible adults of Project Access.

Serves: - uninsured adults 19 years or older
- populations in Guilford, Rockingham and Randolph Counties

Contact: Shaunesi Griffin, Program Manager

Phone: 336-235-0930

Address: 1050 Revolution Mill Dr., # 4, Greensboro, NC 27405

Hours: Monday through Friday, 8:00 a.m. to 5:00 p.m. (closed for lunch 1:00 to 2:00)

Cost: none, but eligibility determination is required
you must provide these items at appointment: **1) picture ID; 2) social security card** (if applicable); **3) proof of income** (income tax form, prior month's check stubs, statement written on company letterhead, bank statements, award letters, including but not limited to-Social Security benefits award letter, child support letter, Medicaid denial letter, written statement from person or agency assisting with living expense)

Languages: English, Spanish, French and sign language

The Salvation Army of Greensboro



- Serves:** adults 18 years or older
population of Guilford County
- Phone:** 336-273-5572
- Address:** 1311 S. Eugene St., Greensboro, NC 27406
- Hours:** Financial Assistance/Foreclosure Prevention-**by appointment only**-235-0368
Food, Clothing, or Referrals - Monday - Friday 9:00 am - 2:00 pm
Hours for Services may change periodically
- Cost:** none, but eligibility determination is required
- Languages:** possible, please call ahead
- Transportation Provided:** no
- Public Transportation:** yes
- Childcare Provided:** no

The first time you come to The Salvation Army for any assistance, you do not need a referral. Any time after the first time, you MUST have a referral.

- Program:** *Emergency Financial Assistance*
Helps with past due/disconnection/eviction notices. **NO** funds for deposits.
1. you must have a valid, current picture ID
 2. you must have social security cards for all household members (**NO** copies)
 3. you must bring the past due/disconnection/eviction notice with you
 4. you must have proof of all income; pay stubs, SSI, disability, child support
- Program:** *Food Assistance* (you can only receive food once every three (3) months)
1. you must have a valid, current picture ID
 2. you must have social security cards for all household (**NO** copies)
 3. you must have proof of all income; pay stubs, SSI, disability, child support
- Program:** *Clothing Assistance* (you can only receive food once every three (3) months)
You can receive a clothing voucher once every three (3) months for three (3) times.
After this, you can receive one every six (6) months.
1. you must have a valid, current picture ID
 2. you must have social security cards for all household (**NO** copies)
 3. you must have proof of all income; pay stubs, SSI, disability, child support



HealthServe



Program:

- primary care
- pharmacy services
- lab services
- social work
- mental health counseling
- nutrition and diabetes counseling
- asthma counseling
- specialty services
- HIV/AIDS care

Serves:

- individuals who do not have a current family physician
- individuals who have no insurance
- individuals with Medicare and /or Medicaid
- individuals must reside in Guilford County (excluding the city of High Point)
- household whose income does not exceed 225% of the Federal Poverty Guidelines

Does NOT Serve:

- college students who have access to an infirmary
- pregnant women
- veterans who have access to VA benefits and services

Phone: 336-271-5999 336-375-6104
Address: 1002 South Eugene St., Greensboro 1439 East Cone Blvd., Greensboro
Hours: Monday through Friday, 8:00 a.m. to 5:00 p.m. Pharmacy 9:00 a.m. to 5:00 p.m.
Cost:

HealthServe patients are established on a fee based on their income. The lowest fee is \$6 for a doctor visit and \$6 for medication. The highest fee is \$36 for a doctor visit and \$16 for medication. Eligibility determination is required.

You will need to have the following items with you to complete the application:

- driver's license or photo ID
- Social Security card
- proof of Medicare (red/white/blue card)
- proof of Medicaid denied
- children's proof of Medicaid denial
- federal tax return 1040 for all employed
- most recent two paycheck stubs, yours and spouse's
- proof of other income
- proof of Social Security or disability
- if you support yourself on money saved, you will need to show a current bank statement.

Transportation Provided: No
Public Transportation: Yes
Childcare Provided: No
Referral Required: No

Welcome to our practice! HealthServe Community Health Clinic's goal is to provide quality healthcare services to low income and indigent individuals and their families who would otherwise be without an on-going, consistent source of healthcare services.

At HealthServe, we maintain eligibility standards to ensure that services are directed to those members of the community with the greatest need. HealthServe does not discriminate in this process of identifying individuals and their families who qualify to receive services. Prior to receiving services, each individual must complete our eligibility process.

An individual interview is conducted one on one with our eligibility staff. The eligibility process consists of reviewing documentation verifying the household information. Once the individual meets our guidelines, he or she would be eligible to begin receiving the variety of services we offer at HealthServe. New patient appointments are encouraged within the first 30 days. Acute new patients may be seen same day.

Welcome!



Department of Social Services *(Guilford County)*

*** No Cost**

Program:

Helps you apply for Medicaid and Food Stamps and other assistance.

Process:

You will need to fill out an application: (1) the application may be picked up and then mailed in or; (2) you can fill it out while you wait and then immediately see a social worker the same day. If you are staying, we suggest you arrive at or before 8:00 a.m.

You will need to have the following items with you to complete the application:

- valid picture ID
- certified birth certificates or other proof of citizenship
- proof of residency for the state of North Carolina
- Social Security cards, or proof of application
- income verification for the month prior to month of application
- current bank statements and other financial statements

Phone: 336-641-3000

Address: 1203 Maple St., Greensboro, NC 27405

Hours: Monday through Friday, 8:00 a.m. to 5:00 p.m.

Cost: none but eligibility determination required

Transportation Provided: no

Public Transportation: yes

Childcare Provided: no



Social Security

*** No Cost**

Program:

Will help you determine if you are eligible for any of the Social Security programs.

- Serves:**
- retirees
 - people ages 45 to 80 years old
 - disabled

Phone: 336-854-1809 or 800-772-1213

Address: 6005 Landmark Center Blvd, Greensboro, NC 27407 (Wendover and I40)

Hours: Monday through Thursday, 9:00 a.m. to 4:00 p.m. (closed on holidays)

Website: www.socialsecurity.gov

Languages: 15 languages

Transportation Provided: no

Public Transportation: yes

Childcare Provided: no





Consumer Credit Counseling *(Family Services of the Piedmont)*

Program:

This program provides debt and consumer counseling for all people who need financial assistance. Each session is one-on-one and lasts approximately one hour. They also offer free classes called “Smart Sense” every two months. All classes and counseling sessions are provided by certified financial counselors.

Phone: 336-373-8882

Address: 315 E. Washington St., Greensboro, NC 27401

Hours: Monday through Thursday, 8:30 a.m. to 5:00 p.m.
Friday, 8:30 p.m. to 1:00 p.m.

Cost: first session free, additional sessions percentage based, not to exceed \$30

Languages: translation available by appointment

Transportation Provided: no

Public Transportation: yes

Childcare Provided: yes by appointment

Referral Required: no



AARP Health-American Association of Retired Persons

Program:

Makes available a range of health products and services at discounts; a range of diverse options to choose from for comprehensive or complementary health insurance, dental and long term care insurance and discounts on prescriptions, vision and gym memberships. AARP does not offer these plans, nor do they recommend a particular one. However, they do provide free information from top companies so you can choose confidently and feel better about the road ahead.

Serves: anyone older than 50

Phone: 1-866-894-6032
En Espanol, 1-800-822-0246

Address: P.O. Box 1017, Montgomeryville, PA 18936

Hours: Monday through Friday, 7:00 a.m. to 11:00 p.m.
Saturday, 9:00 a.m. to 5:00 p.m. with an appointment

Website: www.aarphealthcare.com

Cost: depends upon the service

Languages: Spanish

Transportation Provided: N/A not local

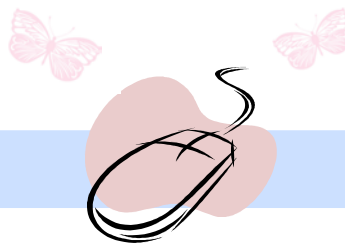
Public Transportation: N/A not local

Childcare Provided: N/A not local

Referral Required: no



Financial Support Websites



Please remember, that anyone can post a website. Some websites are very sound with good information and resources and others may be very misleading. There are no regulations enforcing the information posted on the web. These websites are listed for your convenience. ***The Alight Foundation is not responsible for their content. These sites were last verified in April 2010.***

www.healthwellfoundation.org - Healthwell Foundation, 800-675-8416

If you are eligible for health insurance, but cannot afford the insurance premium, they may be able to help by paying some or all of the medical portion of your insurance premium. Provides financial assistance to eligible individuals to help cover some or all of your costs of:

- coinsurance
- copayments
- healthcare premiums
- deductibles for certain treatments
- certain prescribed medications
- medical portion of insurance premium

The Foundation currently does **NOT** assist with the following:

- coinsurance and copayments for office visits
- health insurance premiums for the entire family
- pharmacy compounding costs
- medical equipment and supplies
- administration or infusion costs
- treatments for side effects (e.g. nausea)
- over the counter treatments
- medical transportation

www.commonthread.info - The Common Thread For The Cure Foundation, 336-476-1276

Those battling breast cancer, and their family members, who are **affiliated with the furnishings industry**, may request a grant either for themselves or for a member of their immediate family; for information or to request an application, email Jane Barea at: janeb@wrcp.com

www.prettyinpinkfoundation.org - Pretty In Pink, assistance with medical costs 919-532-0532

www.needymeds.org - prescription assistance

www.cancercare.org - offers financial assistance to those in need

www.uneedpsi.org - Patient Services, Inc., 800-366-7741

www.copays.org - Patient Advocate Foundation, 866-512-3861

www.patientaccessnetwork.org - Patient Access Network, 866-316-7263

www.raredisewases.org - National Organization for Rare Disorders, 800-999-6673

www.cdfund.org - Chronic Disease Fund, 877-968-7233

Legal Resources



Legal Aid of North Carolina *(Greensboro Office)*

Program:

*** No Cost**

Provides free legal services to low-income people.

Serves: poverty populations, retired people, and the elderly

Phone: 336-272-0148 or 1-800-951-2257

Address: 122 N. Elm Street, Greensboro, NC 27401

Hours: Monday through Friday, 9:00 a.m. to 5:00 p.m. (closed on all major holidays)
main switchboard closed between 1:00 p.m. and 2:00 p.m.

Website: www.legalaidnc.org

Cost: none but eligibility determination required

Languages: Spanish

Transportation Provided: no

Public Transportation: yes

Childcare Provided: no

Referral Required: no



North Carolina Department of Labor

Program:

*** No Cost**

This program offers assistance with employment and workplace discrimination, health, and disability resources.

Serves: all North Carolina citizens

Contact: Shelley Stevenson

Phone: 919-733-7166

Address: 1100 Mail Services Center, Raleigh, NC 27699

Hours: Monday through Friday, 8:00 a.m. to 5:00 p.m.

Website: www.nclabor.com

Languages: yes

Transportation Provided: no

Public Transportation: N/A not local

Childcare Provided: no

Referral Required: no





Patient Advocate Foundation

Program:

Serves as an active liaison and mediator between the patient and their insurer, employer and/or creditors to resolve insurance, job retention, and/or debt crisis matters relative to his/her diagnosis through case managers, doctors and, healthcare attorneys. Assists patients with:

- medical debt crisis
- insurance access issues
- job retention issues

Serves: chronically ill patients

Contact: Fran Castellow

Phone: 1-800-532-5274

Address: 421 Butler Farm Rd., Hampton, VA 23669

Hours: Monday through Thursday, 8:00 a.m. to 8:00 p.m.
Friday, 8:00 a.m. to 7:00 p.m.

Website: www.patientadvocate.org

e-mail: help@patientadvocate.org

Cost: first consultation is free; any fees for further consultation is decided between the attorney and the patient

Languages: Spanish

Referral Required: no



Women's Resource Center of Greensboro

Program:

The Resource Center will set-up a 15-minute telephone appointment between you and an attorney that deals in your area of legal need. All calls are confidential.

Serves: all women of Greensboro

Contact: Barbara Grills

Phone: 336-275-6090

Address: 628 Summit Avenue, Greensboro, NC 27405

Hours: Monday and Wednesday, 9:00 a.m. to 5:00 p.m.
Tuesday and Thursday, 10:00 a.m. to 7:00 p.m.

Website: www.womenscentergso.org

Cost: the initial 15 minute telephone consultation is free; fees for further consultation is decided between the attorney and the patient

Languages: no

Referral Required: no





Transportation Resources

Road to Recovery

**Program:**

Volunteer drivers provide cancer patients transportation to and from their scheduled medical appointments for treatment.

*** No Cost**

Serves:

cancer patients

Contact:

American Cancer Society; Cancer Information Specialist

Phone:

336-834-0844 or 1-800-227-2345

Address:

4-A Oak Branch Dr., Greensboro, NC

Hours:

office hours, Monday through Friday, 8:00 a.m. to 5:00 p.m.
operation hours, on an as needed basis

Website:

www.cancer.org

Languages:

Spanish

Referral Required:

no



SCAT (Greensboro Transit Authority)

Program:

Program provides door-to-door and curb-to-curb service for persons with disabilities or illness.

**** Prior to using this program you must complete a SCAT application. This application process can take up to 21 days.***

Serves:

the disabled and chronically ill patients

Contact:

Sherria High

Phone:

336-373-2166

Address:

320 E. Friendly Avenue, Greensboro, NC 27401

Hours:

Monday through Friday, 5:15 a.m. to 12:30 a.m.
Saturday, 6:00 a.m. to 11:00 p.m.
Sunday, 6:00 a.m. to 7:00 p.m.

Website:

help@patientadvocate.org or www.patientadvocate.org

Cost:

\$1.10 each way or a 10 ride punch card for \$10.

Languages:

no

Referral Required:

no





Guilford County Transportation and Mobility Services

Program:

- provides transportation to doctors' offices, hospitals, pharmacy, dialysis centers, clinics, dentists and other health-related visits or medical appointments for persons in need
- lift-equipped vehicles are available for riders in wheelchairs and guide animals are permitted
- with door-to-door service the driver will come to your door when he or she arrives
- assists riders with varying types of disabilities and can arrange accommodations to meet individual needs
- transportation services may include bus tickets, gas vouchers, taxis or vans.

Serves: all Guilford County residents in need

Contact: Mark Kirstner

Phone: 336-641-4848

Hours: medical transportation, Monday through Friday, 6:00 a.m. to 7:00 p.m.,

Address: 301 West Market St., Greensboro, NC 27401

Cost:

- free for residents who have a Medicaid pink or blue card and who have no other means of transportation
- free for persons over 60 years of age
- all other riders may be subject to a \$1.60 per one-way trip
- please call to verify

Languages: reservationists can accommodate over 150 different languages
drivers are **NOT** multi-lingual


Childcare Provided: children may accompany adults if necessary
you must have a children's safety seat if required by law

Referral Required: no, for persons over 60 years of age or older
receipt of Medicaid must be confirmed by the county

* **New riders must complete an eligibility determination 3 days in advance.**

* **You must call for reservation before noon on the business day before your appointment.**

When you call for a trip reservation, you will need to have the following information:

- your name and pick-up address
- your telephone number and a telephone number at your destination
- the address of your destination
- your Medicaid number, if you have one
- the date and time of your trip
- whether an assistant will be traveling with you, you are in a  ; or you will need other special assistance